

Terms & Conditions

Fox International is a trade name of **Fox International Group Limited**

Company No. 114097
VAT No. 415 619848

THE LEGALS

These Terms and Conditions apply to the web pages displayed under the www.foxint.com URL and all other web pages operated by Fox International (together the "Site").

- Please read these terms and conditions carefully, they will apply to your use of the Site including on-line services available. From time to time we may change these terms and conditions and will post revisions on this Site. We recommend you regularly review these terms and conditions and your continued use of this Site will constitute acceptance of any changes to the website terms. These terms and conditions shall not affect any statutory rights which you may from time to time be entitled to, to the extent that such rights cannot be varied or excluded by law.

- All products advertised by Fox International on-line via the Site are sold subject to acceptance of the order by Fox International and availability of the product and are sold by Fox International subject to Fox International's Terms and Conditions of Sale.

- Fox International reserves the right to withdraw any product from the Site at any time and we may refuse to process any transaction at any time at our sole discretion.

- You acknowledge that you are solely responsible for all electronic communications sent from your computer to us. You must use the Site for lawful purposes only.

- This Site may contain links including hyperlinks which are provided for your convenience and the inclusion of any link does not imply endorsement or approval by us of the linked website, its operator or content and we accept no liability in this respect.

- You acknowledge that Fox International makes no representation or warranty in respect of the availability of the Site or that it is error free. You are responsible for ensuring that your computer system meets all relevant technical specifications necessary to use this Site. You also understand that we cannot and do not guarantee or warrant that any material available for downloading from the Site will be free from infection, viruses and/or other code that has contaminating or destructive properties. You are responsible for implementing sufficient procedures and virus checks (including anti-virus and other security checks) to satisfy your particular requirements for the accuracy of data input and output. You may contact our **Customer Services Team on 020 8559 6500** to advise us of any difficulties you may be experiencing with use of this Site.

- Where Fox International accepts an order from you to purchase products, the language that shall be offered to you shall be English only.

- The use of data that you provide to us or which is collected by us on this Site is governed by our Privacy and Security Policy as set out below.

- We will not be liable to any person for any loss or damage which may arise as a result of any failure by you to protect and keep confidential your password or account details. You are solely responsible for your password and account and any transactions on your account.

- These terms and conditions shall be governed by and construed in accordance with English law, and both Fox International and you agree that any dispute arising under or in connection with these terms and conditions shall be referred to the non-exclusive jurisdiction of the English Courts.

CONTACT US

If you wish to contact us please do so by either writing to us at the following address:

Customer Services
Fox International Group Ltd.
56-58 Fowler Road
Hainault Business Park
Hainault
Essex
IG6 3UT
United Kingdom

or you may call us on +44 (0)208 559 6500
or e-mail us on info@foxint.co.uk
or fax us on +44 (0)20 8501 1655

PRIVACY

- At Fox International , we take your privacy very seriously. To this end, before you send any personal information to Fox International , please read the statement set out below

Overview

- The Data Protection Act 1998 regulates the processing of information relating to you and grants you various rights in relation to your personal data.

- Fox International is committed to ensuring that your privacy is protected and that it complies its obligations under the Data Protection Act 1998.

- The statement explains how we will treat any personal information that you provide to us when you use this Site. It also outlines some of the security measures that we take in order to protect your privacy and gives certain assurances on things we will not do.

The information we collect and how we use it

- When you register on our Site we will hold your name, address, telephone number and email address. We will also hold the delivery address(es) for your orders and the password information associated with your account. We also maintain a record of your product selections. If you wish to unsubscribe please email us at nomail@foxint.com with unsubscribe in the subject field or log in to your account and change your preferences. We may also collect information about where you are on the internet (for example the URL you came from and the way in which you navigate the Site). When you register to receive updates from us in relation to our products you will need to give your name and contact information, as well as certain information in relation to your interest in fishing which we use in deciding future product launches and ensuring that you receive information from us which is likely to be of interest to you.

When you order products from us, we need to know your name, e-mail address, delivery address, credit or debit card number and the card's expiry date. This allows us to process and fulfill your orders and to notify you of the status of your order. We also ask you for your telephone number which enables us to contact you urgently if there is a problem with your order. It may be necessary for us to pass on your contact details to carriers used by us to deliver products to you.

- We use the information we hold on your records for operational purposes; for example processing your order, dealing with queries, tracking deliveries, reviewing past purchases. Your order history enables us to tailor our product range and marketing information (e.g. promotions and special offers) to your requirements. All the information we hold is used to improve your customer experience. Any successor to Fox International may use your information on

the same basis. We also use the information to keep you up to date with Fox International mail outs and sending emails as appropriate. We do not make our mailing list (postal or e-mail) available to any other companies outside the Fox International Group.

We may disclose your information to other companies within the Fox International group for the purposes outlined above. Also we may disclose your information to any company which takes over our business in the future, to allow it to continue to provide the services which we offer through the Site. Otherwise we will only disclose your information to the extent that we are compelled by law to do so.

PRODUCTS ADVERTISED ON THE SITE

Prices quoted on the Site for products offered for sale by Fox International's authorised stockists in the United Kingdom are recommended retail price only, and the actual price charged by your stockist may vary from these prices.

Prices quoted on the Site for products offered for sale by Fox International directly through the Site are quoted exclusive of postage and packaging, and may vary depending on the sales taxes applicable. Before you confirm your order we will notify you of the total price applicable to your order, inclusive of applicable sales. Please note products can only be delivered to UK mainland and northern Ireland addresses.

SECURITY

- We realise how important it is to securely store any information that you provide. Fox International maintains high levels of security. Our Site uses the high-level SSL encryption technology, the most advanced security software currently available for online transactions. Our secure server software encrypts all of your personal information, including name, address and credit card details. Information remains scrambled whenever it is transmitted over the web. This means that ordering via our Site is even more secure than ordering over the phone. You can tell whether a page is secure as "https" will replace the "http" at the front of the web site address, in the address bar, in your browser window. A small locked padlock will also appear in the bottom bar of your browser window. Please click on the [Verisign/BT Trustwise] logo on the right of this page to view our Site seal. For further verification look for the yellow padlock in the bottom left of your browser as you checkout.

COOKIES

- Please note that we use 'Cookies' on the Site. A cookie is a text file that tracks our users' navigation of the Site and stores that information on their hard drives. This allows us to understand our users' habits and preferences which enables us to customise our services for our users to provide an enhanced user experience. We may, for example, use cookies to store registration information so that you do not have to provide it to use on subsequent visits. Also cookies store information about your shopping basket contents, this allows you to spread your shopping experience over a period of time or if an interruption occurs so you do not have to re type your order. Many web sites use cookies this way, your browser has a function for you to disallow cookies but this will effect your overall experience.

UPDATING YOUR PERSONAL INFORMATION

- We will try to ensure that your details are accurate and kept up to date. Information is collected lawfully and in accordance with the Data Protection Act 1998.

- If any of the information that you have provided to us changes, please let us know the correct details by emailing us at info@foxint.com or via the address given under Contact Details.

- On payment of a small fee you are entitled to receive a copy of the information we hold about you. If at any time you have any questions or concerns about this Statement, please email us or write to us at the address given under Contact Details.

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